# CI International Accessibility Conformance Report Revised Section 508 Edition

#### (Based on VPAT® Version 2.4)

**Name of Product/Version:** CI International Leadership Development Curriculum

**Report Date:** August 2020

**Product Description:** Electronic Training Materials (PDF, PPT, and WORD)

**Contact Information:** John McCann, Chief Learning Officer, jmccann@ciinternational.com

**Notes:** This VPAT covers electronic documents used for 21 CI training modules which are used for creation for the wide variety of CI workshops

**Evaluation Methods Used:** Testing is based on general product knowledge, assistive technologies and visual analysis.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

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| --- | --- |
| **Standard/Guideline** | **Included In Report** |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A (Yes)Level AA (Yes) Level AAA (No) |
| [Revised Section 508 standards published January 18, 2017 and corrected January 22,](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines)[2018](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines) | (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

* Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
* Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

### Table 1: Success Criteria, Level A

Notes:

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.1.1 Non-text Content**](http://www.w3.org/TR/WCAG20/#text-equiv-all) (Level A) |  |  |
| Also applies to: |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Support | Electronic Docs: All the images have alternative text descriptions. |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) (Level A) |  |  |
| Also applies to: |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: NotApplicable |
| [**1.2.2 Captions (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-captions) (Level A) |  |  |
| Also applies to: |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Not Applicable | Training videos are captioned |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) (Level A) |  |  |
| Also applies to: |  |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: NotApplicable | Training videos have audio descriptions |
| [**1.3.1 Info and Relationships**](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Support | Electronic Docs: The structure of the documents can be determined programmatically by assistive technologies including heading structure, list items, tables, etc. |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.3.2 Meaningful Sequence**](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: The documents have a set reading order to provide meaningful sequence equal to that of a non-disabled user. |
| [**1.3.3 Sensory Characteristics**](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding)(Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: The documents do not rely on sensory characteristics. There are multiple means of determining direction and input requirements. |
| [**1.4.1 Use of Color**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Color is not the only means of conveying information. Alt text, text descriptions, in context descriptions, etc. are all used as separate means of conveying information to the end user. |
| [**1.4.2 Audio Control**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Not Applicable |  |
| [**2.1.1 Keyboard**](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Keyboard interface/navigability is present for all the curriculum materials. |
| [**2.1.2 No Keyboard Trap**](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
 | Electronic Docs: Supports | Electronic Docs: Keyboard trap is not present within thedocuments. Navigability/focus can be adjusted as needed using only the keyboard. |

#### Criteria

* + 504.2 (Authoring Tool)
	+ 602.3 (Support Docs)
		1. [**Timing Adjustable**](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) (Level A) Also applies to:

Revised Section 508

* + - * 501 (Web)(Software)
			* 504.2 (Authoring Tool)
			* 602.3 (Support Docs)
		1. [**Pause, Stop, Hide**](http://www.w3.org/TR/WCAG20/#time-limits-pause) (Level A) Also applies to:

Revised Section 508

* + - * 501 (Web)(Software)
			* 504.2 (Authoring Tool)
			* 602.3 (Support Docs)
		1. [**Three Flashes or Below Threshold**](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) (Level A) Also applies to:

Revised Section 508

* + - * 501 (Web)(Software)
			* 504.2 (Authoring Tool)
			* 602.3 (Support Docs)
		1. [**Bypass Blocks**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) (Level A) Also applies to:

Revised Section 508

* + - * 501 (Web)(Software) – Does not apply to non-web software
			* 504.2 (Authoring Tool)
			* 602.3 (Support Docs) – Does not apply to non-web docs
		1. [**Page Titled**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) (Level A) Also applies to: Revised Section 508
			- 501 (Web)(Software)
			- 504.2 (Authoring Tool)
			- 602.3 (Support Docs)
		2. [**Focus Order**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) (Level A) Also applies to:

#### Conformance Level

Electronic Docs: Not Applicable

Electronic Docs: Not Applicable

Electronic Docs: Not Applicable

Electronic Docs: Supports

Electronic Docs: Partially Supports

Electronic Docs: Supports

#### Remarks and Explanations

Electronic Docs: The materials have a tag structure that allows for bypassing large blocks of information on a single or multiple pages.

Electronic Docs: Each document has a title that describes the documents purpose. However, each page within the document does not contain a title.

Electronic Docs: The materials have focusable elements that allow the user to maintain meaning and operability.

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
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| [**2.4.4 Link Purpose (In Context)**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Links within the materials contain alternative descriptive text or surrounding actual text that describes the link. |
| [**3.1.1 Language of Page**](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) (Level A) |  |  |
| Also applies to: |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: The language of the materials is set to the page content language. |
| [**3.2.1 On Focus**](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) (Level A) |  |  |
| Also applies to: |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: None of the training modules contain focus elements that change content. |
| [**3.2.2 On Input**](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) (Level A) |  |  |
| Also applies to: |  |  |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: None of the training modules contain input elements that change content. |
| [**3.3.1 Error Identification**](http://www.w3.org/TR/WCAG20/#minimize-error-identified) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Partially Supports | Electronic Docs: Tool tips are provided for user input requirements when fillable fields are present. Required form controls are present in the PDF documents. |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**3.3.2 Labels or Instructions**](http://www.w3.org/TR/WCAG20/#minimize-error-cues) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Anytime there is user content required there are labels and/or instructions included. |
| [**4.1.1 Parsing**](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: The materials include tags that are nested, include start and end attributes, and utilize unique IDs. |
| [**4.1.2 Name, Role, Value**](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) (Level A) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Name and role of specific elements can be programmatically determined by assistive technology. Additionally, programmatic settings can be adjusted by the user. |

### Table 2: Success Criteria, Level AA

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [**1.2.4 Captions (Live)**](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Not Applicable | Training videos are captioned. |
| [**1.2.5 Audio Description (Prerecorded)**](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) (Level AA) | Electronic Docs: Not Applicable: | Training videos have audio descrptions. |
| Also applies to: Revised Section 508* 501 (Web)(Software)
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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 504.2 (Authoring Tool)
* 602.3 (Support Docs)
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| [**1.4.3 Contrast (Minimum)**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Partially Supports | Electronic Docs: The materials have been visually checked for color contrast minimums. |
| [**1.4.4 Resize text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Text within the materials is capable of being resized as necessary. |
| [**1.4.5 Images of Text**](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: Images of text have been replaced with either actual text or supported with alternative text. |
| [**2.4.5 Multiple Ways**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) (Level AA) |  | Electronic Docs: Large page volume curriculum |
| Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Electronic Docs: Supports | materials include bookmarks and/or tables of contents to help aid navigation. Additionally, the heading tabs within the documents allow the user to utilize assistive technology to jump to specific elements includingheading levels, tables, lists, etc. |
| [**2.4.6 Headings and Labels**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: The materials include headings and labels that describe the topic or purpose. |
| [**2.4.7 Focus Visible**](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) (Level AA) |  | Electronic Docs: Focus indicators within the user |
| Also applies to: | Electronic Docs: Supports | platform is available and present within the materials. |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
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| [**3.1.2 Language of Parts**](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: The language within parts or areas of the page can be programmatically determined and is set accurately. |
| [**3.2.3 Consistent Navigation**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) (Level AA) |  |  |
| Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Electronic Docs: Supports | Electronic Docs: The materials include consistent navigation elements including consistent heading structure and tab controls. |
| [**3.2.4 Consistent Identification**](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) (Level AA) |  |  |
| Also applies to:Revised Section 508* 501 (Web)(Software) – Does not apply to non-web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non-web docs
 | Electronic Docs: Supports | Electronic Docs: Elements that are repeated on multiple pages have consistent identification and functionality. (i.e.. Links) |
| [**3.3.3 Error Suggestion**](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) (Level AA) |  |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Electronic Docs: Supports | Electronic Docs: User input fields have form controls and specific data format settings. |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) (Level AA) | Electronic Docs: Not Applicable |  |
| Also applies to: Revised Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
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## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#302-functional-performance-criteria) (FPC)

Notes:

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 302.1 Without Vision | Supports |  |
| 302.2 With Limited Vision | Supports |  |
| 302.3 Without Perception of Color | Supports |  |
| 302.4 Without Hearing | Supports |  |
| 302.5 With Limited Hearing | Supports |  |
| 302.6 Without Speech | Supports |  |
| 302.7 With Limited Manipulation | Supports |  |
| 302.8 With Limited Reach and Strength | Supports |  |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The training modules are built for learns with varied learning rates and abilities however specific modifications may be necessary based upon each individual’s needs. |

### Chapter 4: [Hardware](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#401-general)

Notes:

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [***402 Closed Functionality***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#402-closed-functionality) | Heading cell – no response required | Heading cell – no response required |
| ***402.1 General*** | Heading cell – no response required | Heading cell – no response required |
| ***402.2 Speech-Output Enabled*** | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not Applicable |  |
| 402.2.2 Transactional Outputs | Not Applicable |  |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable |  |
| 402.2.4 User Control | Not Applicable |  |
| 402.2.5 Braille Instructions | Not Applicable |  |
| ***402.3 Volume*** | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Applicable |  |
| 402.3.2 Non-private Listening | Not Applicable |  |
| 402.4 Characters on Display Screens | Not Applicable Not Applicable |  |
| 402.5 Characters on Variable Message Signs |  |  |
| [***403 Biometrics***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#403-biometrics) | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable |  |
| [***404 Preservation of Information Provided for Accessibility***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#404-preservation-information) | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not Applicable |  |
| [***405 Privacy***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#405-privacy) | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not Applicable |  |
| [***406 Standard Connections***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#406-standard-connections) | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not Applicable |  |
| [***407 Operable Parts***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#407-operable-parts) | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not Applicable |  |
| ***407.3 Input Controls*** | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not Applicable |  |
| 407.3.2 Alphabetic Keys | Not Applicable |  |
| 407.3.3 Numeric Keys | Not Applicable |  |
| 407.4 Key Repeat | Not Applicable |  |
| 407.5 Timed Response | Not Applicable |  |
| 407.6 Operation | Not Applicable |  |
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable |  |
| ***407.8 Reach Height and Depth*** | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable |  |
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable |  |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable |  |
| 407.8.2 Side Reach | Not Applicable |  |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable |  |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 407.8.2.2 Obstructed Side Reach | Not Applicable |  |
| 407.8.3 Forward Reach | Not Applicable |  |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable |  |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable |  |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable |  |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed ForwardReach | Not Applicable |  |
| [***408 Display Screens***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#408-display-screens) | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not Applicable |  |
| 408.3 Flashing | Not Applicable |  |
| [***409 Status Indicators***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#409-status-indicators) | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Not Applicable |  |
| [***410 Color Coding***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#410-color-coding) | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not Applicable |  |
| [***411 Audible Signals***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#411-audible-signals) | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not Applicable |  |
| [***412 ICT with Two-Way Voice Communication***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#412-two-way-communication) | Heading cell – no response required | Heading cell – no response required |
| ***412.2 Volume Gain*** | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable |  |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable |  |
| ***412.3 Interference Reduction and Magnetic Coupling*** | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not Applicable |  |
| 412.3.2 Wireline Handsets | Not Applicable |  |
| 412.4 Digital Encoding of Speech | Not Applicable |  |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not Applicable |  |
| 412.7 Video Communication | Not Applicable |  |
| ***412.8 Legacy TTY Support*** | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Not Applicable |  |
| 412.8.2 Voice and Hearing Carry Over | Not Applicable |  |
| 412.8.3 Signal Compatibility | Not Applicable |  |
| 412.8.4 Voice Mail and Other Messaging Systems | Not Applicable |  |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [***413 Closed Caption Processing Technologies***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#413-closed-caption) | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable |  |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable |  |
| [***414 Audio Description Processing Technologies***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#414-audio-description) | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable |  |
| 414.1.2 Other ICT | Not Applicable |  |
| [***415 User Controls for Captions and Audio Descriptions***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#415-user-controls-captions-audio-descriptions) | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable |  |
| 415.1.2 Audio Description Controls | Not Applicable |  |

### Chapter 5: [Software](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#501-general)

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| [***502 Interoperability with Assistive Technology***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#502-interoperability-assistive-technology) | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features |  |  |
| 502.2.2 No Disruption of Accessibility Features |  |  |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information |  |  |
| 502.3.2 Modification of Object Information |  |  |
| 502.3.3 Row, Column, and Headers |  |  |
| 502.3.4 Values |  |  |
| 502.3.5 Modification of Values |  |  |
| 502.3.6 Label Relationships |  |  |
| 502.3.7 Hierarchical Relationships |  |  |
| 502.3.8 Text |  |  |
| 502.3.9 Modification of Text |  |  |
| 502.3.10 List of Actions |  |  |
| 502.3.11 Actions on Objects |  |  |
| 502.3.12 Focus Cursor |  |  |
| 502.3.13 Modification of Focus Cursor |  |  |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 502.3.14 Event Notification |  |  |
| 502.4 Platform Accessibility Features |  |  |
| [***503 Applications***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#503-applications) | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences |  |  |
| 503.3 Alternative User Interfaces |  |  |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls |  |  |
| 503.4.2 Audio Description Controls |  |  |
| [***504 Authoring Tools***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#504-authoring-tools) | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “notapplicable”) | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion |  |  |
| 504.2.2 PDF Export |  |  |
| 504.3 Prompts |  |  |
| 504.4 Templates |  |  |

**Chapter 6:** [**Support Documentation and Services**](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#601-general)

Notes:

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| [***602 Support Documentation***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#602-support-documentation) | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | CI provides instructors and management that can provide ICT support. |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable |  |
| [***603 Support Services***](https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule/text-of-the-standards-and-guidelines#603-support-services) | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | CI can provide information on each piece of materials accessibility. |

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 603.3 Accommodation of Communication Needs | Supports | CI provides instructors and management that can provide ICT support. |

## Legal Disclaimer

CI International works to ensure our tools our accessible. Should you have any questions concerning accessibility, please contact Jenni Tibbs at jtibbs@ciinternational.com.

The VPAT presented by VASTEC is provided to customers as a written verification that their product(s) meet the compliance standards as set forth by the U.S. Access Board for Section 508, as interpreted by VASTEC, Inc. However, this certification does not confer or imply any warranty, express or implied, written or oral, statutory or otherwise, with respect to the certifications provided by VASTEC, Inc.

# CI International Accessibility Conformance Report for Videos Used in Training Curriculum

#### VPAT® Version 2.1 – March 2018

**Name of Product/Version:** 3Play Media

**Product Description:** Captioning, Transcription, and Audio Description

**Date:** 2/18/2020

**Contact information:** Josh Miller, josh@3playmedia.com, (617) 764-5189 x102

**Notes:**

**Evaluation Methods Used:**

**Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

|  |  |
| --- | --- |
| **Standard/Guideline** | **Included In Report** |
| Web Content Accessibility Guidelines 2.0, at [*http://www.w3.org/TR/2008/REC*](http://www.w3.org/TR/2008/REC)*‐ WCAG20‐20081211/* | Level A (Yes)Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017Corrections to the ICT Final Rule as published by the US Access Board in the FederalRegister on January 22, 2018 | Yes |

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

|  |  |
| --- | --- |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, ‐ V1.1.2 (2015‐04) at[*http://mandate376.standards.eu/standard*](http://mandate376.standards.eu/standard) | No |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
* Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

### Table 1: Success Criteria, Level A

Notes:

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| **1.1.1 Non‐text Content** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.1 (Web)
* 10.2.1 (non‐web document)
* 11.2.1.1 (Software)
* 11.2.2.1 (Closed Functionality Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **1.2.1 Audio‐only and Video‐only (Prerecorded)** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.2 (Web)
* 10.2.2 (non‐web document)
* 11.2.1.2 (Software)
* 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **1.2.2 Captions (Prerecorded)** (Level A) | Web: Supports |  |
| Also applies to:EN 301 549 Criteria* 9.2.3 (Web)
* 10.2.3 (non‐web document)
 | Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable | Web:Electronic Docs: Software: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 11.2.1.3 (Software)
* 11.2.2.3 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Authoring Tool: Not Applicable |  |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A) |  |  |
| Also applies to: |  |  |  |
| EN 301 549 Criteria* 9.2.4 (Web)
* 10.2.4 (non‐web document)
* 11.2.1.4 (Software)
* 11.2.2.4 (Closed Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **1.3.1 Info and Relationships** (Level A) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.7 (Web)
* 10.2.7 (non‐web document)
* 11.2.1.7 (Software)
* 11.2.2.7 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |  |
| **1.3.2 Meaningful Sequence** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.8 (Web)
* 10.2.8 (non‐web document)
* 11.2.1.8 (Software)
* 11.2.2.8 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **1.3.3 Sensory Characteristics** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.9 (Web)
* 10.2.9 (non‐web document)
* 11.2.1.9 (Software)
* 11.2.2.9 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| **1.4.1 Use of Color** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.10 (Web)
* 10.2.10 (non‐web document)
* 11.2.1.10 (Software)
* 11.2.2.10 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **1.4.2 Audio Control** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.11 (Web)
* 10.2.11 (non‐web document)
* 11.2.1.11 (Software)
* 11.2.2.11 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Web: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Authoring Tool: |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |  |
| **2.1.1 Keyboard** (Level A) | Web: Supports | Web: |
| Also applies to: | Electronic Docs: Not | Electronic Docs: |
| EN 301 549 Criteria* 9.2.15 (Web)
* 10.2.15 (non‐web document)
 | ApplicableSoftware: Not Applicable Closed: Not Applicable | Software:Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 11.2.1.15 (Software)
* 11.2.2.15 (Closed Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Authoring Tool: Not Applicable |  |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |
| **2.1.2 No Keyboard Trap** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.16 (Web)
* 10.2.16 (non‐web document)
* 11.2.1.16 (Software)
* 11.2.2.16 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **2.2.1 Timing Adjustable** (Level A) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.17 (Web)
* 10.2.17 (non‐web document)
* 11.2.1.17 (Software)
* 11.2.2.17 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |  |
| **2.2.2 Pause, Stop, Hide** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.18 (Web)
* 10.2.18 (non‐web document)
* 11.2.1.18 (Software)
* 11.2.2.18 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **2.3.1 Three Flashes or Below Threshold** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.19 (Web)
* 10.2.19 (non‐web document)
* 11.2.1.19 (Software)
* 11.2.2.19 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| **2.4.1 Bypass Blocks** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.20 (Web)
* 10.2.20 (non‐web document) – Does not apply
* 11.2.1.20 (Software) – Does not apply
* 11.2.2.20 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software) – Does not apply to non‐web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non‐web docs
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **2.4.2 Page Titled** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.21 (Web)
* 10.2.21 (non‐web document)
* 11.2.1.21 (Software) ‐ Does not apply
* 11.2.2.21 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **2.4.3 Focus Order** (Level A) | Web: Supports | Web: |
| Also applies to: | Electronic Docs: Not | Electronic Docs: |
| EN 301 549 Criteria* 9.2.22 (Web)
* 10.2.22 (non‐web document)
 | ApplicableSoftware: Not Applicable Closed: Not Applicable | Software:Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 11.2.1.22 (Software)
* 11.2.2.22 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Authoring Tool: Not Applicable |  |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |
| **2.4.4 Link Purpose (In Context)** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.23 (Web)
* 10.2.23 (non‐web document)
* 11.2.1.23 (Software)
* 11.2.2.23 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **3.1.1 Language of Page** (Level A) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.27 (Web)
* 10.2.27 (non‐web document)
* 11.2.1.27 (Software)
* 11.2.2.27 (Closed Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |  |
| **3.2.1 On Focus** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.29 (Web)
* 10.2.29 (non‐web document)
* 11.2.1.29 (Software)
* 11.2.2.29 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **3.2.2 On Input** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.30 (Web)
* 10.2.30 (non‐web document)
* 11.2.1.30 (Software)
* 11.2.2.30 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| **3.3.1 Error Identification** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.33 (Web)
* 10.2.33 (non‐web document)
* 11.2.1.33 (Software)
* 11.2.2.33 (Closed Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **3.3.2 Labels or Instructions** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.34 (Web)
* 10.2.34 (non‐web document)
* 11.2.1.34 (Software)
* 11.2.2.34 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **4.1.1 Parsing** (Level A) | Web: Supports | Web: |
| Also applies to: | Electronic Docs: Not | Electronic Docs: |
| EN 301 549 Criteria* 9.2.37 (Web)
* 10.2.37 (non‐web document)
 | ApplicableSoftware: Not Applicable Closed: Not Applicable | Software:Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 11.2.1.37 (Software)
* 11.2.2.37 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs)
 | Authoring Tool: Not Applicable |  |
| 2017 Section 508* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |
| **4.1.2 Name, Role, Value** (Level A) |  |  |
| Also applies to: |  |  |
| EN 301 549 Criteria* 9.2.38 (Web)
* 10.2.38 (non‐web document)
* 11.2.1.38 (Software)
* 11.2.2.38 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

### Table 2: Success Criteria, Level AA

Notes:

|  |  |  |
| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| **1.2.4 Captions (Live)** (Level AA) | Web: Supports | Web: |
| Also applies to:EN 301 549 Criteria | Electronic Docs: Not Applicable | Electronic Docs: Software: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 9.2.5 (Web)
* 10.2.5 (non‐web document)
* 11.2.1.5 (Software)
* 11.2.2.5 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Authoring Tool: |
| **1.2.5 Audio Description (Prerecorded)** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.6 (Web)
* 10.2.6 (non‐web document)
* 11.2.1.6 (Software)
* 11.2.2.6 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Authoring Tool: |
| **1.4.3 Contrast (Minimum)** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.12 (Web)
* 10.2.12 (non‐web document)
* 11.2.1.12 (Software)
* 11.2.2.12 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
 | Web: SupportsElectronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 |  |  |
| **1.4.4 Resize text** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.13 (Web)
* 10.2.13 (non‐web document)
* 11.2.1.13 (Software)
* 11.2.2.13 (Closed Software)
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **1.4.5 Images of Text** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.14 (Web)
* 10.2.14 (non‐web document)
* 11.2.1.14 (Software)
* 11.2.2.14 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 602.3 (Support Docs)
 |  |  |
| **2.4.5 Multiple Ways** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.24 (Web)
* 10.2.24 (non‐web document) – Does not apply
* 11.2.1.24 (Software) – Does not apply
* 11.2.2.24 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software) – Does not apply to non‐web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non‐web docs
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **2.4.6 Headings and Labels** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.25 (Web)
* 10.2.25 (non‐web document)
* 11.2.1.25 (Software)
* 11.2.2.25 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **2.4.7 Focus Visible** (Level AA) | Web: Supports | Web: |
| Also applies to:EN 301 549 Criteria | Electronic Docs: NotApplicableSoftware: Not Applicable | Electronic Docs:Software:Closed: |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 9.2.26 (Web)
* 10.2.26 (non‐web document)
* 11.2.1.26 (Software)
* 11.2.2.26 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Closed: Not Applicable Authoring Tool: Not Applicable | Authoring Tool: |
| **3.1.2 Language of Parts** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.28 (Web)
* 10.2.28 (non‐web document)
* 11.2.1.28 (Software) – Does not apply
* 11.2.2.28 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **3.2.3 Consistent Navigation** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.31 (Web)
* 10.2.31 (non‐web document) – Does not apply
* 11.2.1.31 (Software) – Does not apply
* 11.2.2.31 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
 | Web: SupportsElectronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software) – Does not apply to non‐web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non‐web docs
 |  |  |
| **3.2.4 Consistent Identification** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.32 (Web)
* 10.2.32 (non‐web document) – Does not apply
* 11.2.1.32 (Software) – Does not apply
* 11.2.2.32 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software) – Does not apply to non‐web software
* 504.2 (Authoring Tool)
* 602.3 (Support Docs) – Does not apply to non‐web docs
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |
| **3.3.3 Error Suggestion** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.35 (Web)
* 10.2.35 (non‐web document)
* 11.2.1.35 (Software)
* 11.2.2.35 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| * 602.3 (Support Docs)
 |  |  |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA) |  |  |
| Also applies to:EN 301 549 Criteria* 9.2.36 (Web)
* 10.2.36 (non‐web document)
* 11.2.1.36 (Software)
* 11.2.2.36 (Closed Software) – Does not apply
* 11.6.2 (Authoring Tool)
* 12.1.2 (Product Docs)
* 12.2.4 (Support Docs) 2017 Section 508
* 501 (Web)(Software)
* 504.2 (Authoring Tool)
* 602.3 (Support Docs)
 | Web: Supports Electronic Docs: Not ApplicableSoftware: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable | Web:Electronic Docs: Software: Closed: Authoring Tool: |

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